

# Terms and Conditions

## Equipment Hire

### HIRE PERIOD

Hire is for one day only, but a weekend hire of Saturday and Sunday count as one day. Any other two day hire will be charged at 1.5 times the Daily rate. Any 3, 4 or 5 day hire (Monday to Friday) will be charged at 2 times the Daily rate.

### CONDITION OF GOODS

Goods are dispatched clean and undamaged. All shortages or breakages, including chipped or cracked items, will be charged at the replacement cost shown in the price list. Customers goods cannot be accepted as replacement items.

### PACKAGING

All goods returned in the same packaging as they were delivered in. Any lost or damaged containers will be charged at 15 each.

### WRONG GOODS

Any goods returned, other than those supplied, will be held for the client's collection for ONE month and then disposed of.

### OWNERSHIP OF GOODS

All goods remain the property of Janet's China Hire at all times.

### RIGHT TO SUBSTITUTE GOODS

Janet's China Hire reserves the right to substitute with the nearest type or size of goods, should the original choice of goods not be available for causes beyond our control.

### DISCREPANCIES

Any discrepancies must be notified within 12 hours of delivery/collection.

### PAYMENT

A 50 deposit may be requested on certain items. A deposit of 25% of the hire charge will be required with the confirmed booking and the balance is payable on or before delivery/collection unless account facilities have been arranged.

### TRANSPORT

If the goods are delivered or collected by our transport a charge may be made.

However, if the hirer is also hiring marquees and/or accessories from our parent business, Four Jays Group, then there will be no transport cost.

#### RESPONSIBILITY OF HIRER

Your responsibility for the goods begins when you or your agent receive the goods, and ends only when the goods have been returned to us or collected by us. Your responsibilities include safe keeping of the goods and protection against the elements, theft, vandalism or improper use. You are responsible for the return of the goods or making clear arrangements with us for the collection of the goods at the end of hire.

#### INSURANCE

If you wish to insure the goods whilst in your possession you are advised to cover the full replacement value of the goods which can be calculated from the price list.

#### JANET'S CHINA HIRE LIABILITY

- (i) Janet's China Hire will not be responsible or liable for any injury, accident or damage caused through the use or misuse of goods/equipment supplied.
- (ii) All timings which we state or indicate for delivery or collection are approximate.
- (iii) We will not be liable for any delays caused by any circumstances beyond our reasonable control.